

### **Sample Interview Questions for IT Manager Role**

How many people have you supported? What level were they at and what were their greatest challenges? How did you handle them?

How many remote/distributed employees/associates have you supported? Where were they? What were the greatest remote/distributed challenges? How did you handle them? Was remote access and administration a challenge? If so, how was it addressed?

What is an acceptable amount of downtime on email?

What aspects of company infrastructure have you set up and maintained, specifically?

What would be your greatest areas of focus and planning in a rapid growth company with a home office and multiple satellite offices?

Have you taken raw space and set up the entire tech infrastructure? Please explain.

Tell us about your experience with highly secure systems? Please explain.

Have you supported Marketing with data analytics? Please explain.

Who were your internal clients? Did you have service level agreements with them?

Have you managed a distributed budget? If so how did you manage chargebacks and budget allocation?

Have you handled diverse system interfaces for payment, list management, data access and analysis? If so please describe?